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## INDEPENDENT REGULATORY REVIEW COMMISSION

333 MARKET STREET, 14TH FLOOR, HARRISBURG, PA 17101

July 21, 2011

Honorable Robert F. Powelson, Chairman  
Pennsylvania Public Utility Commission  
Keystone Building, 3rd Floor  
400 North Street  
Harrisburg, PA 17105

Re: Regulation #57-265 (IRRC #2743)  
Pennsylvania Public Utility Commission  
Standards and Billing Practices for Residential Utility Services

Dear Chairman Powelson:

The Independent Regulatory Review Commission approved the subject regulation today. Our order is enclosed and will be available on our website at [www.irrc.state.pa.us](http://www.irrc.state.pa.us).

We appreciate the joint effort that went into producing a regulation that meets the criteria and intent of the Regulatory Review Act.

Sincerely,

Silvan B. Lutkewitte, III  
Chairman

sfh

Enclosure

cc: Honorable Robert M. Tomlinson, Majority Chairman, Senate Consumer Protection and Professional Licensure Committee  
Honorable Lisa M. Boscola, Minority Chairman, Senate Consumer Protection and Professional Licensure Committee  
Honorable Robert W. Godshall, Majority Chairman, House Consumer Affairs Committee  
Honorable Joseph Preston, Jr., Minority Chairman, House Consumer Affairs Committee

**INDEPENDENT REGULATORY REVIEW COMMISSION  
APPROVAL ORDER**

Commissioners Voting:

Public Meeting Held July 21, 2011

Silvan B. Lutkewitte, III, Chairman  
George D. Bedwick, Vice Chairman  
Arthur Coccodrilli  
John F. Mizner, Esq.  
Lawrence J. Tabas, Esq.

Regulation No. 57-265 (#2743)  
Pennsylvania Public Utility Commission  
Standards and Billing Practices for Residential  
Utility Services

On February 4, 2009, the Independent Regulatory Review Commission (Commission) received this proposed regulation from the Pennsylvania Public Utility Commission (PUC). This rulemaking amends 52 Pa. Code Chapter 56. The proposed regulation was published in the February 14, 2009 *Pennsylvania Bulletin* with a 65-day public comment period. At its May 19, 2011 public meeting, the Commission voted to disapprove the final-form regulation. On June 14, 2011, the PUC submitted its report containing the revised final-form regulation to the Commission.

The regulation implements that portion of the law commonly known as Chapter 14 or the Responsible Utility Customer Protection Act. It includes provisions necessary to administer and enforce Chapter 14, as well as language added as a result of the PUC's review of Chapter 56 in its entirety.

We have determined this regulation is consistent with the statutory authority of the PUC (66 Pa.C.S. §§ 102, 501, 504-506, 1301, 1401-1418 and 1501) and the intention of the General Assembly. Having considered all of the other criteria of the Regulatory Review Act, we find promulgation of this regulation is in the public interest.

**BY ORDER OF THE COMMISSION:**

This regulation is approved.



A handwritten signature in black ink, appearing to read "Silvan B. Lutkewitte, III".

Silvan B. Lutkewitte, III, Chairman